

Notice to all Motorcycle, Snowmobile & Off-Road Vehicle Repair Shops

Motorcycle and Off-Road Vehicle Shop Onboarding to Mitchell Systems

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Beginning April 10, 2026, MPI-recognized [Motorcycle and Off-Road Vehicle](#) (ORV) shops will begin processing estimates in Mitchell Connect and Mitchell Cloud Estimating. Motorcycle and ORV claims will now follow the same workflow used by the accredited light vehicle and recreational vehicle autobody repair facilities, including electronic estimating, supplementation, reviews, documentation, and payments.

Note: This change applies to MPI-recognized Motorcycle and ORV shops only. Non-recognized shops must still process their motorcycle and ORV claims using the [Virtual Claims File \(VCF\)](#) process.

Claims In Progress

Any claim that is already in progress (meaning it has been submitted for review through VCF) must be completed following the [Virtual Claims File](#) process.

If you have any questions about this notice, please contact [MPI Partners](#).